

**Central Water Authority (Water Supply for Non-Domestic Purposes)
Regulations 1992**

GN 123/1992

**Regulations made by the Central Board under section 49
of the Central Water Authority Act**

1. These regulations may be cited as the Central Water Authority (Water Supply for Non-Domestic Purposes) Regulations 1992.

2. In these regulations-

“agricultural consumer” means a person to whom the Authority has agreed to supply water for-

- | | | |
|-----|-----|--|
| (a) | (a) | watering of vegetables and/or flowers; |
| (b) | (b) | breeding of livestock or poultry, |

for commercial purposes;

“commercial consumer” means a person to whom the Authority has agreed to supply water for the purposes of distributive or retail trade or for professional business or for providing a service to the public whether or not a charge is made;

“commissioning” means commissioning of the Midlands Dam for the supply of water.

“communication pipe” means that portion of a service which lies between the main and the Authority’s meter or stopcock within the boundary of the property of the consumer served;

“consumer” means a person to whom the Authority has agreed to supply water;

“industrial consumer” means a person to whom the Authority has agreed to supply water for the purpose of manufacturing goods;

“main” means any pipe laid by the Authority for the purpose of providing a general supply of water as distinct from a supply to a consumer;

“monthly metered water supply” means the volume of water consumed as established by the reading of a meter made not more than thirty-five days after the previous reading;

Amended by [\[GN No. 175 of 2006\]](#)

“non-domestic supply” means water supplied from the water works and used-

(a) (a) in connection with any trade, industry or manufacture;

(b) for the purpose of rearing animals;

(c) for agricultural purposes, including the watering of fields or gardens occupied for gain;

(d) as a result of concessions granted before the commencement of these regulations for any purpose;

(e) for any other purpose which is not a domestic purpose;

"service" means the piping system comprising all the pipes, valves, cocks and other appliances by which water is conducted from the water works to a consumer;

"supply pipe" means any part of a service, not being a main or a communication pipe, which is private property of the consumer;

"waste water fee or rate" means the fee or rate levied under section 25 of the Wastewater Management Authority Act.

"water charges " means the amount set out in the First Schedule;

"water works " means the different system of canals, conduits, mains, pipes, wells, dams, reservoirs, fountains, treatment works, machine and other appliances of the Authority, for supplying and measuring water, and includes all works, structures, lands, rights of way and other appurtenances held by the Authority for the purpose of carrying into effect these regulations.

Amended by [GN No. 76 of 1998]; [GN No. 5 of 2004]

3. (1) Every person who is the owner or occupier of a property and who wishes to have water supplied to that property for non-domestic purposes shall make a written application to the Authority in the form set out in the Second Schedule and shall pay a non-refundable processing fee of 500 rupees at the time of making the application.

Added by [GN No. 10 of 2008]

(2) On receipt of an application under paragraph (1) the Authority shall-

(a) require the applicant to furnish such further information including site plans, Identity Card and documents, as it may require;

(b) require the applicant to submit, in writing, his daily water requirements and his arrangements for disposing of the waste water:

(c) in the case of Companies, Societes and Associations, require the applicant to furnish the Memorandum of Associations or Statutes or Articles as the case may be and the names of the Directors

authorised to sign on behalf of the Company, Societe and Association;

(d) cause the premises to be inspected.

(3) Where the Authority has agreed to supply water to the said property-

(a) it shall provide and set up, at the consumer's expense, a communication pipe which shall remain the Authority's property; and

(b) the consumer shall provide and set up, at his own expense, a supply pipe approved by the Authority.

(4) Where an applicant fails to comply with paragraph (3) (b) within six months from the date of issue of the notice of agreement, he shall be deemed to have abandoned his application.

4. (1) The flow of water supplied to every consumer shall be measured by a water meter.

(2) (a) The Authority shall provide and set up, at the consumer's expense, a meter which shall remain the Authority's property.

(b)(b) (i) Every meter shall-

(A) be fixed in or as near as possible to the consumer's property;

(B) be enclosed in a chamber made of cement or other material acceptable to the Authority, and at the consumer's expense. Alternatively the consumer may be required to build the chamber according to the Authority's specifications and at the consumer's expense.

(ii) Where the Authority so determines, the chamber shall be locked by means of a padlock whose key shall remain in the Authority's custody.

(c) The consumer shall be personally liable to the Authority for any damage caused to a meter set up under paragraph (2) (a).

(d) (i) Where a meter is out of order, the Authority shall remove it to be repaired or replaced, as the case may be.

(ii) The amount of water consumed during a period where the meter has been removed shall be calculated by reference to the average daily rate of consumption as evidenced by the last two readings made before the removal of the meter.

(e) A consumer who is dissatisfied with the proper working of his meter may make a written application to the Authority to have it examined on payment of a fee of 200 rupees which shall be reimbursed to the consumer if the Authority is satisfied that the meter required to be repaired or replaced.

(f) Where on an examination made under subparagraph (e) the meter is found to be defective the Authority shall adjust the amount of water as laid down in subparagraph (d) (ii).

(g) A meter shall be considered as accurate with a tolerance of plus or minus five per cent of any reading made from a test meter.

(3) (a) Every concession or acquired prise holder shall have his water supply metered.

(b) Subject to subparagraph (c) a consumer to whom water is supplied by means of a metered supply shall be entitled, per month to receive not more than-

(i) 70 cubic metres, free of charge, in the case of a consumer in Port Louis who was the owner of a concession prise before 1 July 1969;

(ii) 85 cubic metres in the case of a prise acquired before the coming into operation of Ordinance No. 26 of 1891.

(iii) 50 cubic metres in the case of a prise acquired after the coming into operation of Ordinance No. 26 of 1891 but before 14 January 1895;

(iv) 32 cubic metres in every other case.

(c) A consumer shall not be entitled to any claim for compensation or abatement of water charges if the amount of water delivered by means of a prise-cock or gauge orifice falls short of the amount specified in subparagraph (b).

5. (1) No alteration, extension or repair shall be made to 4 communication pipe except by the Authority.

(2) (a) Every consumer who wishes to have his communication pipe altered or extended shall make a written application to that effect to the Authority.

(b) On receipt of an application under subparagraph (a) the Authority may-

(i) require the applicant to furnish such further information including site plans, Identity Card and documents, as it may require; and

(ii) cause the premises to be inspected.

(c) Any alteration or extension shall be made at the applicant's expense and, so far as is reasonably practicable in accordance with the wishes of the consumer.

(d) The Authority shall supply to the consumer-

(i) where it is expected that the cost of the alteration or extension will not exceed two hundred rupees, with an estimate of the cost;

(ii) where it is expected that the cost of the alteration or extension is likely to exceed two hundred rupees, a detailed estimate of the cost.

(e) The consumer shall pay in advance to the Authority any estimate supplied under subparagraph (d).

(f) The Authority shall, on completion of the work, supply to consumer a statement of the actual cost and may recover from him any balance in excess of the estimated cost.

6. (1) Every consumer shall keep his supply pipe in a good state of repair to the satisfaction of the Authority.

(2) (a) Where a supply pipe is defective, in need of repair or not in accordance with the other provisions of these regulations, the Authority may, by written notice, require the consumer to rectify the supply pipe to its satisfaction within a period to be specified in the notice.

(b) Where a consumer fails to comply with the terms of a notice issued under subparagraph (a) the Authority may cause the necessary repair or alteration to be effected to the supply pipe at the consumer's expense, or shut off the supply.

7. Where a consumer sets up, alters, extends or repairs a supply pipe-

(a) every pipe and other fitting shall be of a kind approved by the Authority and capable of withstanding a minimum test pressure of 9 Bar;

(b) no pipe or other fitting shall be covered up unless it has been inspected or tested by the Authority;

(c) every pipe shall be of a material acceptable to the Authority of not less than 15 mm nominal bore;

(d) every draw-off tap shall be of the screw-down pattern and fitted with loose valves;

(e) every supply pipe larger than 50 mm internal diameter shall be provided with a sluice valve and every supply pipe of a smaller diameter shall be provided with a screw-down stop cock;

(f) no pump or other device shall be connected to a supply pipe;

(g) every supply pipe shall be provided with a non-return valve to be fixed as near as possible to the water meter.

8. (1) Every consumer shall be liable for the minimum water charge set out in the First Schedule, in respect of any month even if he has not consumed any water unless he gives written notice to the Authority of his intention to cease consuming water at least one month in advance.

(2) Where a consumer wishes to have his water supply discontinued he shall make a written application to the Authority in the form set out in the Third Schedule and produce his Identity Card together with a past receipt.

9. (1) (a) Every consumer shall pay the deposit specified in item 1 of the First Schedule before the supply is connected.

Added by [GN No. 10 of 2008]

(b) Where a water supply is disconnected for non-payment of water charges or waste water fee or rate, or otherwise, the consumer shall pay the difference between the existing deposit, if any, and the deposit specified in item 1 of the First Schedule.

(2) The deposit may be used by the Authority to settle any water charges unpaid by the consumer.

(3) A deposit shall be returned to a consumer on his application for the termination of the service subject to subparagraph (2).

(4) A consumer who has been issued with a bill for water charges or waste water fee or rate shall pay for it within twenty-one days and any payment made thereafter shall include a surcharge of ten per cent.

(5) Where the amount payable under paragraph (3) or (4) is not a multiple of ten cents, it shall be increased to the nearest multiple of ten cents.

Amended by [GN No. 5 of 2004]

9A. For the purposes of sections 20(m) and 21A of the Act and section 25 of the Wastewater Management Authority Act, the Authority shall issue a single bill for any claim of water. charges and waste water fee or rate.

Added by [GN No. 5 of 2004]

10. (1) Any person who, without lawful authority or reasonable excuse-

(a) (a) abstracts, consumes or uses water from the water works;

(b) (b) tampers or interferes with, damages or destroys a meter or any other installation or device set up by the Authority to record the consumption of water in connection with the supply of water from the water works,

shall commit an offence.

(2) Any person who-

(a) without lawful authority or reasonable excuse, opens or closes any cock, valve or sluice in the water works;

(b) does or causes to do any act which is likely to impede the flow of water or to pollute water or render it unfit for use or consumption in the water works;

(c) trespasses on any land held by the Authority for the purpose of carrying into effect the provisions of these regulations and on or near which a notice giving adequate warning to trespassers has been posted,

shall commit an offence.

(3) Any person who causes or permits any act or omission, or attempts to commit any act, specified in paragraph (1) or (2) shall commit an offence.

11. (1) A consumer who fails to receive his current month bill shall advise the Senior Meter Reader of his area without delay.

(2) (a) Where a bill for water charges remains unpaid sixty days from its issue, the Authority shall discontinue the supply.

(b) The onus to show proof of payment of the alleged unpaid bill shall rest with the consumer.

(3) The Authority may discontinue the supply of water of a consumer who fails to pay within such time as may be specified in a notice to that effect any other sum due to the Authority under the other provisions of these regulations.

(4) Where a supply of water is discontinued at meter under to paragraph (2) a fee of one hundred and fifty rupees shall be paid to the Authority for re-establishment of the supply.

(5) Where a supply of water is disconnected from the main the minimum fee which is payable for a new supply shall be paid to the Authority for re-establishment of the supply.

Amended by [\[GN No. 175 of 2006\]](#)

12. These regulations shall come into operation on 15 August 1992.

13. Spent

Made by the Central Water Board on 14 July 1992 and approved by the Minister on 4 August 1992.

**FIRST SCHEDULE
(regulations 2, 8 and 9)**

1. 1. DEPOSITS (Applicable to tariffs 12, 13, 21, 22, 23, 31, 41, 61 and 71)

Size of meter (mm)	Rs		
12	12	400	

18	18	1 000
25	25	1 500
37	37	2 500
50	50	5 000
75	75	10 000
100	100	25 000
150	25 000	

2. METER RENT

(Applicable to Tariffs 12, 13, 21, 22, 23, 31, 41, 51, 61 and 71)

Size of Meter (mm)	Rs
12 or 18	10
25	30
37	45
50	60
75	90
100	150
Greater than 100	200

2A METER RENT (Applicable to Tariff 53)

	Rs
Meter Rent per month	10

Added by [\[GN No. 175 of 2006\]](#)

3. WATER RATE

(1) Industrial Consumers

Tariff 31 (Applicable to manufacturing industries)

		Rate per month per cubic metre Rs cs
(a)	(a) Water consumed	
	First 100 cubic metres	10.00
	Next 150 cubic metres	12.00
	All additional cubic metres	16.00
(b)	Minimum charge per month	250.00

(2) Agricultural consumers

Tariff 41 (Applicable to vegetable and flower growers and livestock producers)

		Rate per month per cubic Metre
		Rs cs
(a)	Water consumed	
	First 50 cubic metres	5.00
	Next 50 cubic metres	6.00
	Next 150 cubic metres	8.00
	All additional cubic metres	10.00
(b)	Minimum charge per month	100.00

(3) Government departments, para-statal bodies

Tariff 51

		Rate per month per cubic metre
		Rs cs
(a)	(a) Water consumed	
	First 100 cubic metres	12.50
	Next 150 cubic metres	16.00
	All additional cubic metres	21.00
(b)	Minimum charge per month	212.50

Amended by [\[GN No. 175 of 2006\]](#)

3(A) Tariff 53 (Applicable to Charitable and Religious Institutions)

1. Deposit.....
2. Water Charges

(a) Water consumed

Rate per mo
per cubic m

First 10 cubic metres.....	
Next 5 cubic metres.....	
Next 5 cubic metres.....	
Next 10 cubic metres.....	
Next 20 cubic metres.....	
Nest 50 cubic metres.....	
Next 150 cubic metres.....	
All additional cubic metres.....	

(b) Minimum charges per month.....

Amended by [\[GN No. 175 of 2006\]](#)

(4) Tariff 52 (Applicable to public fountains, stand pipes)

	Rs cs
1. Rates per month	
First 100 cubic metres	12.50
Next 150 cubic metres	16.00
All additional cubic metres	21.00
	Rs cs
2. Minimum charge per month	212.50

Amended by [\[GN No. 12 of 2005\]](#)

(5) Ship supply

Tariff 61 (Applicable to water supplied to a ship)

	Rs cs
Rate net cubic metre	28.00

(6) (6) Commercial consumers Tariff 21 (Applicable to manufacturing industries)

Rate per month per cubic metre
Rs cs

(a) Water consumed

First 100 cubic metres	12.50
Next 150 cubic metres	16.00
All additional cubic metres	21.00

(b) Minimum charge per month 212:50

(7) Tariff 22 (Applicable to hotels, boarding houses and guest houses)

Rate per month per cubic metre

Rs cs

(a) Water consumed	
First 100 cubic metres	18.00
Next 150 cubic metres	24.00
All additional cubic metres	30.00

(b) Minimum charge per month 594.00

(8) Tariff 23 (Applicable to concession prise acquired in Port Louis before 1 July 1969)

Rate per month per cubic metre

Rs cs

(a) Water consumed	
First 70 cubic metres	Exempt
Next 30 cubic metres	16.00
Next 150 cubic metres	20.00
All additional cubic metres	28.00

(9) Tariff 12 - Concessionary/Acquired Prise Supply

(Applicable to prise acquired before the commencement of Ordinance No. 26 of 1891)

Rate

Rs cs

Water consumed

First 85 cubic metres	175.00 per month
Next 15 cubic metres	16.00 per cubic metre
Next 150 cubic metres	20.00 per cubic metre
All additional cubic metres	28.00 per cubic metre

(10) Tariff 13 – (Applicable to prise acquired before the commencement of Ordinance No. 26 of 1891 but before 14 January 1895)

Rate

Rs cs

Water consumed

First 50 cubic metres	175.00 per month
Next 50 cubic metres	16.00 per cubic metre
Next 150 cubic metres	20.00 per cubic metre
All additional cubic metres	28.00 per cubic metre

(11) Tariff 71 (Applicable to raw water supplied to Compagnie Thermique de Belle Vue Ltee (CTBV))

Rscs

Midlands Dam pre-commissioning period per cubic metre	0.30
Midlands Dam post-commissioning period per cubic metre	2.40

Amended by [\[GN No.114 of 1998\]](#); [\[GN No. 15 of 2000\]](#); [\[GN No. 97 of 2002\]](#);
[\[GN No. 175 of 2006\]](#)

**SECOND SCHEDULE
(regulation 3)**

Application for a Supply of Water for Commercial/Industrial/ Agricultural Purposes)

1. Name of Applicant
 2. Identity Card No.....
 3. Address of property to be supplied.....
 4. Address for delivery of accounts and notices to be served.....
.....
.....
 5. .Estimated volume of water to be consumed daily
 6. Date on which supply is required
 7. Arrangements for disposal of wastes
- (applicant to submit written undertaking)
8. Name of Directors authorised to sign
 -
 -
 -
9. Memorandum of Association/status/articles.....
.....
.....
.....

I/We apply for a supply of water from the Authority as detailed above, and I/We undertake to use and pay regularly for this supply of water in accordance with the Central Water Authority (Water Supply for Non-Domestic Purposes) Regulations 1992.

Date

.....
Signature of Applicant

Application for disconnection/reopening of water supply

- 1. Name of applicant
- 2. Identity Card No
- 3. Address of premises to be disconnected/re opened
.....
.....
- 4. Account Number of supply
- 5. Address of delivery of accounts
(if different from above)
- 6. Date on which supply is to be disconnected/re opened
.....
.....

I/We

.....
.....
residing at

.....
.....
hereby apply for the disconnection/re opening of the supply from the Authority as detailed above. I/We undertake to use and pay regularly for the supply of above in accordance with the Central Water Authority (Water Supply for Non-Domestic Purposes) Regulations 1992.

Date

.....
Signature of Applicant